



STATE OF TEXAS
COUNTY OF LUBBOCK

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AFFIDAVIT OF CUSTOMER REPRESENTATION AND RELEASE

I, _____ (*printed name, and corporate title if any*) (“Representative”), am the representative of **City of Lubbock Utilities (CoLU)** customer, _____ (“Customer”). I hereby swear and affirm that the information set forth in this document is true, correct, and accurate. My contact information is as below.

Address: _____

Phone Number: _____

Email Address: _____

I understand that, by signing this authorization, I am authorized to receive the requested information on behalf of customer and am **waiving Customer’s right to confidentiality of Customer’s personal account and/or utility information** as provided by section 182.052, Texas Utilities Code in so far as it applies to Customer for the requested information, and that such information may include, but not limited to Customer’s name, address, account number, type or classification of service, historical electricity usage, historical water usage, expected patterns of use, types of facilities used in providing service, individual contract terms and conditions, price, current charges, billing records, or any other information regarding my utility account(s) with CoLU. This authorization for release of information is granted to Representative on a one-time access basis only.

I understand that I or Customer may revoke the rights granted by this Affidavit of Customer Representation at any time and acknowledge that CoLU may have released the information pursuant to same.

I understand that the CoLU retains the right to verify any Affidavit of Customer Representation or request by Representative to release Customer information before taking any action. If a request to release information is accepted, I understand the CoLU will provide the information in the format it deems most appropriate. I acknowledge I am signing this Affidavit of Customer Representation under my own free will and not under duress.

I further understand that by signing this authorization, Customer and I hereby release, acquit, and forever discharge CoLU from any and all claims, demands, damages, attorney’s fees, costs, causes of action of whatsoever kind or nature, whether statutorily provided or otherwise, arising out of the release of Customer information by CoLU to Representative, or arising out of any intentional or unintentional use, misuse, theft, or improper use of Customer information by the Representative.

Executed this _____ day of _____, 20__.

Name on Account (typed or printed)

Representative’s Signature

Customer ID Number

Customer's Service Address

